

CUSTOMERS WITH ADULT CLASS BUNDLES

BUNDLES ARE VALID FOR 6 MONTHS FROM THE DATE OF PURCHASE WITH NO EXCEPTIONS.

WE DO NOT OFFER EXTENSIONS UNDER ANY CIRCUMSTANCES.

NO CREDIT OR REFUNDS ARE GIVEN FOR ANY DAYS THAT THE STUDIO IS CLOSED DURING THE MONTH, WHETHER IT BE CLOSED FOR SCHOOL HOLIDAYS, BANK HOLIDAYS OR ANY OTHER REASON.

NO CREDIT OR REFUNDS ARE GIVEN FOR ANY CLASSES WHICH ARE REMOVED FROM THE TIMETABLE AT ANY POINT WITH OR WITHOUT NOTICE.

EARLY CANCEL – A PLACE CANCELLED MORE THAN 24HRS IN ADVANCE OF THE CLASS

YOUR SESSION GOES BACK TO YOUR BUNDLE FOR YOU TO USE AGAIN

LATE CANCEL – A PLACE CANCELLED LESS THAN 24HRS IN ADVANCE OF THE CLASS

YOUR SESSION WILL BE USED FROM YOUR BUNDLE AS IF YOU HAD ATTENDED WITH NO EXCEPTIONS

NO SHOW – FAILURE TO ATTEND WITHOUT CANCELLATION VIA THE ONLINE BOOKING SYSTEM OR EMAIL

YOUR SESSION WILL BE USED FROM YOUR BUNDLE AS IF YOU HAD ATTENDED WITH NO EXCEPTIONS PLUS AN EXTRA SESSION WILL BE TAKEN FROM YOUR BUNDLE.

IF THERE ARE NO SESSIONS LEFT ON YOUR BUNDLE OR IF YOU HAVE PURCHASED A SINGLE SESSION, A FEE OF £15 WILL BE TAKEN FROM YOUR SAVED CARD

IF NO CARD IS SAVED PAYMENT MUST BE MADE ON RECEIPT OF AN INVOICE

NO SHOW ON MORE THAN ONE OCCASION WILL RESULT IN LOSING THE ABILITY TO BOOK ANY FURTHER SESSIONS EVEN IF YOU STILL HAVE SESSIONS REMAINING ON YOUR BUNDLE.

PLEASE REMEMBER:

WE ARE A SMALL STUDIO. WE ARE NOT A BIG GYM.

WE DO NOT HAVE A RECEPTIONIST AND IF YOU HAVE BOOKED ONTO A CLASS, **WE WILL BE WAITING FOR YOU**, so we can let you in.

IF YOU ARRIVE LATE, WE WILL NOT BE ABLE TO LET YOU IN AS WE WILL BE TEACHING THE CLASS

WE HAVE A LIMITED NUMBER OF PLACES AND CLASSES ARE OFTEN FULLY BOOKED WHICH IS WHY IT IS ESSENTIAL THAT YOU NOTIFY US IF YOU CAN'T ATTEND, WHETHER IT WILL BE CONSIDERED AN EARLY OR LATE CANCEL WE STILL NEED TO KNOW.

IF YOU HAVE BOOKED A PLACE AND DO NOT SHOW UP THIS WILL BE CLASSED AS A 'NO SHOW'. WE ARE NOT ABLE TO TOLERATE NO SHOWS. NO SHOW ON MORE THAN ONE OCCASION WILL RESULT IN LOSING THE ABILITY TO BOOK ANY FURTHER SESSIONS EVEN IF YOU HAVE CLASSES LEFT TO USE.

WE DO NOT OFFER REFUNDS UNDER ANY CIRCUMSTANCES.

WAYS TO CANCEL: OUR ONLINE BOOKING SYSTEM (AWESOMESTUDIOSLTD.CO.UK)

BY EMAIL TO INFO@AWESOMESTUDIOSLTD.CO.UK

CANCELLATION VIA ANOTHER CUSTOMER ATTENDING INFORMING US THAT YOU ARE NOT COMING IS NOT AN ACCEPTED FORM OF CANCELLATION AND WILL BE CLASSED AS A 'NO SHOW'.



CUSTOMERS WITH UNLIMITED MONTHLY ADULT SESSIONS

NO REDUCTION IN COST OR CREDIT IS GIVEN FOR ANY DAYS THAT THE STUDIO IS CLOSED DURING THE MONTH, WHETHER IT BE CLOSED FOR SCHOOL HOLIDAYS, BANK HOLIDAYS OR ANY OTHER REASON.

IT IS YOUR RESPONSIBILITY TO CHECK THAT WE ARE OPEN FOR THE MONTH THAT YOU WILL BE PURCHASING FOR. YOU CAN ASK DIRECTLY TO NATALIE & MARTINA ONLY.

NO REDUCTION OR CREDIT IS GIVEN FOR ANY CLASSES WHICH ARE REMOVED FROM THE TIMETABLE AT ANY POINT WITH OR WITHOUT NOTICE.

EARLY CANCEL – A PLACE CANCELLED MORE THAN 24HRS IN ADVANCE OF THE CLASS
NO ACTION TAKEN BY AWESOME STUDIOS

LATE CANCEL – A PLACE CANCELLED LESS THAN 24HRS IN ADVANCE OF THE CLASS
A FEE OF £10 WILL BE TAKEN FROM YOUR SAVED CARD
IF NO CARD IS SAVED PAYMENT MUST BE MADE ON RECEIPT OF AN INVOICE OR CUSTOMERS WILL LOSE THE ABILITY TO BOOK ANY FURTHER SESSIONS

NO SHOW – FAILURE TO ATTEND WITHOUT CANCELLATION VIA THE ONLINE BOOKING SYSTEM OR EMAIL
A FEE OF £15 WILL BE TAKEN FROM YOUR SAVED CARD
IF NO CARD IS SAVED PAYMENT MUST BE MADE ON RECEIPT OF AN INVOICE
NO SHOW ON MORE THAN ONE OCCASION WILL RESULT IN LOSING THE ABILITY TO BOOK ANY FURTHER SESSIONS EVEN IF THE MONTHLY CREDIT HAS NOT YET EXPIRED. WE DO NOT OFFER REFUNDS UNDER ANY CIRCUMSTANCES.

PLEASE REMEMBER:

WE ARE A SMALL STUDIO. WE ARE NOT A BIG GYM.

WE DO NOT HAVE A RECEPTIONIST AND IF YOU HAVE BOOKED ONTO A CLASS, **WE WILL BE WAITING FOR YOU**, SO WE CAN LET YOU IN.
IF YOU ARRIVE LATE, WE WILL NOT BE ABLE TO LET YOU IN AS WE WILL BE TEACHING THE CLASS
WE HAVE A LIMITED NUMBER OF PLACES AND CLASSES ARE OFTEN FULLY BOOKED WHICH IS WHY IT IS ESSENTIAL THAT YOU NOTIFY US IF YOU CAN'T ATTEND, WHETHER IT WILL BE CONSIDERED AN EARLY OR LATE CANCEL WE STILL NEED TO KNOW.
IF YOU HAVE BOOKED A PLACE AND DO NOT SHOW UP THIS WILL BE CLASSED AS A 'NO SHOW'. WE ARE NOT ABLE TO TOLERATE NO SHOWS. NO SHOW ON MORE THAN ONE OCCASION WILL RESULT IN LOSING THE ABILITY TO BOOK ANY FURTHER SESSIONS EVEN IF YOU HAVE CLASSES LEFT TO USE.
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